

Front of House - Nights Team Member

Brand	Holiday Inn	Salary Range	£8 Per Hour
Contract	28 hours based on a 4 on 4 off rota	Work location	Holiday Inn Ellesmere Port
Supports	Reception	Reports to	Front of House Manager

What you'll be doing!

As a Front of House Nights Team Member, you'll play a vital role in the hotel, a key team member supporting all departments, ensuring the comfort, relaxation and safety of all our guests throughout the night. You'll be full of smiles, welcoming, friendly and professional with a great personality. Every night is never the same!

The one in the know, you will be great at multitasking, self-motivating and a natural at managing your time effectively. You will be the person our guest turns to in their time of need and you'll be empowered to make things right! You will take pride in your hotel and strive to deliver a fantastic guest experience every time.

Who you'll be working for!

Founded in 1995 Centre Island is a people focused company who value their employees as their greatest asset. Our Ellesmere Port Holiday Inn stands proudly on the banks of the Shropshire Union canal located on our very own island surrounded by lock gates, bridges and canals. Our hotel is only eight miles from Chester's historic city centre. Easy motorway access puts Liverpool and Manchester less than 30 minutes' drive away.

Our hotel has 83 rooms providing a simple yet modern service. That's where you come in! At the Holiday Inn we look for people who are welcoming, optimistic, and fun and smart; people who can focus on providing a proactive and personal service that brings smiles to our guest's faces.

Our Values

At Centre Island you'll be joining a growing family of 10 hotels with over 800 employees. At Centre Island whether you're working at our branded IHG hotels or our independent boutique we deliver the brand with Centre Island Values. All our employees are engaged, enthusiastic who have Centre Island personality.

We believe our values are an integral part of our business and our teams strive to always:

- Act with **INTEGRITY** and **CARE**
- **ENGAGED** with customers and colleagues alike
- Have **PASSION** and take **OWNERSHIP** in everything they do
- Strive to be **CREATIVE** to continuously improve

What we offer you!

- 28 Days Holiday pro-rated increasing to 33 days after your 5th year of Service
- Worldwide benefits programme for reduced price rooms & food and Beverage in IHG hotels
- In house rewards and recognition program
- Long Service Awards...
- Uniform provided
- Career progression opportunities