

Maintenance Manager

Brand	Crowne Plaza	Salary Range	Competitive
Contract	40 hours per week (FT)	Work location	Birmingham City Centre (B1)
Supports	Maintenance Team	Reports to	Deputy General Manager

What you'll be doing!

Crowne Plaza Birmingham City Centre requires a Maintenance Manager to join our Operational Team. Your role is to oversee the day to day maintenance operation ensuring the efficient and professional work of your team of engineers. You'll be an individual with a great sense of ownership and a mass of knowledge and experience of health and safety in the workplace. From monitoring costs from suppliers' contractors and utility costs ensuring they fall in line with budgets, you will take ownership of the H&S of our guest and colleagues ensuring our hotel is always looking fresh and modern so every guest the WOW factor when they first enter the hotel! You will be great at multi-tasking with a number of projects running at the same time. A great communicator in meetings with other HOD's ensuring all teams are working with you & your team. You will bring a positive attitude to new working ideas & ensuring the safety and comfort of hotel guests and team members. Keeping our hotel running smoothly is vital to our guest's experience – you'll keep everything looking sharp and running like clockwork, from simple repairs to forward-thinking for the next day. With naturally high standards to support our own, you'll approach every task with dedication and pride.

Who you'll be working for!

There's nothing complicated about dealing with business people. They're just people. Doing business. By day, international marketing superhero. By night: fluffy bath robe and a box set. Like Liz, who's left her laptop cable in the cab. Or Mario, who's secretly missing his cats. The early riser, who's first in the gym. The sales team preparing for the 'big pitch' over a freshly prepared lunch. At Crowne Plaza Hotels and Resorts, we embrace the new world of business and understand that Modern business travellers want a hotel (and a hotel team) that understands and supports them, helping at every turn.

Our Values

At Centre Island you'll be joining a growing family of 10 hotels with over 800 employees. At Centre Island whether you're working at our branded IHG hotels or our independent boutique, we deliver the brand with Centre Island Values. All our employees are engaged & enthusiastic with a Centre Island personality.

We believe our values are an integral part of our business and our teams strive to always:

- Act with **INTEGRITY** and **CARE**
- Be **ENGAGED** with customers and colleagues alike
- Have **PASSION** and take **OWNERSHIP** in everything they do
- Strive to be **CREATIVE** to continuously improve

What we offer you!

- 28 Days holiday increasing to 33 days after your 5th year of service
- Free meals on duty & full uniform provided
- Access to IHG's worldwide Employee Rate and Friends & Family discount schemes
- Internal Rewards programme where you can get recognised with Love 2 Shop vouchers for demonstrating great work
- Training & Development and the opportunity to work with a fast paced, customer-focused company

Main Duties and Responsibilities:

Responsible for:

1. Ensuring the hotel is compliant with all Health and Safety regulations & requirements
2. Maintaining the hotel to a high standard
3. Managing & controlling costs in line with the needs of the business
4. Managing the maintenance team in line with hotel policies to ensure development & training are managed effectively
5. Supporting the delivery of excellent service to guests
6. Being the manager on duty when required
7. (Preferred) Electrical installation as a registered competent person

The statements in this job description are intended to describe the essential nature and level of work being performed. They are not intended to be ALL responsibilities or qualifications of the job.

So go on - show us how your passion and personality are the perfect fit to deliver memorable experiences to our guests!

In order to be shortlisted for interview, you need to meet the essential criteria as outlined above.