

## Room Attendant

<b>Brand</b>	Holiday Inn	<b>Salary Range</b>	£NMW
<b>Contract</b>	Full time permanent	<b>Work location</b>	Holiday Inn Preston
<b>Supports</b>	Housekeeping Team	<b>Reports to</b>	Housekeeping Supervisor
<b>Hours</b>	27.5 (5 Days over 7)	<b>Closing Date</b>	15/12/2019

### What you'll be doing!

As a room attendant you play a vital role in ensuring our guests are wowed by the cleanliness of their bedroom.

You will be required to clean bedrooms to the highest standard in line with Company Brand Standards. You will ensure that all bedrooms are well presented with fantastic levels of cleanliness and exceed guest expectations.

### Who you'll be working for!

**Holiday Inn® Preston** hotel stands in the heart of the city centre, a short drive from the M6 motorway.

Preston bus station is next door, while Preston train station, a 15-minute walk away, offers direct links to Manchester Airport (MAN). Within a 12-minute drive of the M6, M55, M61 and M65 motorways, the hotel offers limited free parking (first-come, first-served).

Opened in May 2019 is our newly renovated and refurbished Open Lobby the space is fresh and stylish, incorporating vibrant colours, locally inspired artwork and contemporary furnishings to create the ultimate chill out space. Introducing an all-day dining menu, a 24/7 to go cafe for guests on the move with Starbucks coffee, free WiFi and Mac PC.

### Our Values

At Centre Island you'll be joining a growing family of 10 hotels with over 800 employees. At Centre Island whether you're working at our branded IHG hotels or our independent boutique we deliver the brand with Centre Island Values. All our employees are engaged, enthusiastic who have Centre Island personality.

We believe our values are an integral part of our business and our teams strive to always:

- Act with **INTEGRITY** and **CARE**
- **ENGAGED** with customers and colleagues alike
- Have **PASSION** and take **OWNERSHIP** in everything they do
- Strive to be **CREATIVE** to continuously improve

## **What we offer you!**

- 28 Days Holiday rising the 33 days after your 5<sup>th</sup> year of Service
- Worldwide benefits programme for reduce price rooms & food and beverage in IHG Hotels
- In house rewards and recognition program
- Long service awards...
- Uniforms provided
- Career Progression Opportunities

\*(Subject to a successfully completed probation period)

## **Job Profile**

### **Main Duties and Responsibilities:**

1. Cleaning a guest bedroom
2. Cleaning bathrooms
3. Hoovering rooms & corridors
4. Dusting and polishing
5. Using Chemicals
6. Reporting maintenance issues
7. Reporting Fire, Life or safety issues
8. Stocking of maid trolley
9. Customer Service
10. Checking Linen

Additional duties and responsibilities may be required for this role.