

Job title Room Attendant

Brand	Holiday Inn Express	Salary Range	Competitive
Contract	0 hour	Work location	Manchester (M4)
Supports	Housekeeping Team	Reports to	Housekeeping Manager

What you'll be doing!

Opened in September 2011 as Centre Islands first new build property the 198 bedroom Holiday Inn Express Manchester Arena is situated right in the heart of Manchester with the Manchester Arena, The Print works and the Manchester Arndale just minutes' walk from the hotel. Located in the vibrant Northern Quarter we are ideally located for the business and leisure traveller giving our guests the gateway to what the city has to offer.

At Holiday Inn Express® our purpose is to provide simple, smart travel. That's where you come in! When you're part of the Holiday Inn Express brand you're more than just a job title. At Holiday Inn Express we look for people who are welcoming and smart; people who can focus on the things that really matter to our guests and get them right every time.

Who You'll Be working for!

Founded in 1995 Centre Island is a people focused company who value their employees as their greatest asset. Our Manchester Arena Holiday Inn Express stands proudly in the Northern Quarter, a trendy neighbourhood with bohemian bars, independent record shops, vibrant street art, great restaurants and some of the city's liveliest music venues.

Our hotel has 192 rooms providing a simple yet modern service. That's where you come in! At the Holiday Inn Express we look for people who are welcoming and smart; people who can focus on the things that really matter to our guests and leave them with lasting memories.

Our Values

At Centre Island you'll be joining a growing family of 10 hotels with over 800 employees. At Centre Island whether you're working at our branded IHG hotels or our independent boutique we deliver the brand with Centre Island Values. All our employees are engaged, enthusiastic who have Centre Island personality.

We believe our values are an integral part of our business and our teams strive to always:

- Act with **INTEGRITY** and **CARE**
- **ENGAGED** with customers and colleagues alike
- Have **PASSION** and take **OWNERSHIP** in everything they do
- Strive to be **CREATIVE** to continuously improve

What we offer you! - Benefits

- 28 Days Holiday pro rated increasing to 33 days after your 5th year of Service
- Worldwide benefits programme for reduced price rooms & food and Beverage in IHG hotels
- In house rewards and recognition program
- Long Service Awards...
- Uniform provided
- Career progression opportunities

Job Profile

Main Duties and Responsibilities:

1. Clean guest bedrooms and bathrooms
2. Vacuum rooms and corridors
3. Change and replenish bed linen, towels and guest amenities in line with company guidelines
4. Undertake regular deep cleaning tasks
5. Restock and maintain trolley on daily basis and dispose of waste accordingly
6. Be environmentally aware
7. Manage guest requests in a timely and efficient manner
8. Comply with hotel security, fire regulations and all health and safety legislation
9. Carry out lost property procedures
10. Assist other departments wherever necessary and maintain good working relationships

This is not an exhaustive list of tasks